APPENDIX B

CORPORATE RESOURCES DEPARTMENT

GROWTH

	References		2021/22 £000	2022/23 £000	2023/24 £000	2024/25 £000
		Demand & cost increases				
*	G21	Customer Service Centre - support service levels (removal of temporary growth)	-100	-200	-300	-300
	G22	County Hall Catering (lower occupancy)	50	0	0	0
	G23	ICT license subscription and support costs	400	685	685	685
	G24	Digital team to continue beyond March 2021, enabling authority-wide savings and cost avoidance	295	295	295	295
		TOTAL	645	780	680	680

SAVINGS

ı	References		2021/22 £000	2022/23 £000	2023/24 £000	2024/25 £000
**	CR1 Eff	Workplace Strategy - optimising building/office use	-315	-575	-670	-670
**	CR2 Eff/Inc	Increase Commercial Services contribution	0	-315	-430	-470
*	CR3 Eff	Environment improvements - energy & water	-50	-100	-100	-100
*	CR4 Inc	Environment improvements - Score+ energy efficiency scheme	-50	-50	-50	-50
*	CR5 Eff	Returns from Corporate Asset Investment Fund	0	-570	-570	-570
**	CR6 Inc	Place to Live - Accommodation income	-40	-80	-160	-160
	CR7 Eff	Business Support - efficiencies from Records Hub and indexing system	-80	-80	-80	-80
	CR8 Eff	Strategic Property restructure	-300	-300	-300	-300
	CR9 Eff	Departmental Management Team restructure	-135	-135	-135	-135
		TOTAL	-970	-2,205	-2,495	-2,535

^{*} items unchanged from previous Medium Term Financial Strategy

** items included in the previous Medium Term Financial Strategy which have been amended

Eff - Efficiency saving

SR - Service reduction

Inc - Income

